

What we are doing

- Information manuals will now be issued in PDF form – you will have been sent a link to this area of our website
- Videos are online where appropriate
- The cabin contents have been edited to reduce high touch areas
- Staff are fully briefed in all protocols
- We will be using antiviral spray to EN 14476 standard to fumigate each cabin once guest checks out
- After a thorough clean all surfaces and high touch areas will be treated with anti viral sprays
- Cleaning products for guests are supplied including brushes eco and dish cloths replaced fresh for each guest and washed to 60 degrees
- All mattress and pillow protectors will be replaced at every changeover.
- Any blankets to be changed at every changeover
- A guest protocol is also in place
- A checklist to be completed at end of each clean by staff
- Communal area (the studio) - we have closed areas off to enable social distancing and there are hand sanitiser stations.

What we ask of you

- You must carefully read our main Terms and Conditions and ensure that you are aware and agree to our cancellation policies
- Do NOT come on holiday if anyone in your group is unwell
- Once you are staying with us and anyone in your group is showing symptoms of Coronavirus please inform us and follow latest government advice.
- All refuse must be taken to bins next to the car park
- Linen must be stripped and put in bags provided inside (cloth bag with a label)
- Check in time is now 3.30pm – check out is before 10.30am
- Please respect those guests coming after you and ensure all washing up done to highest standards at highest temperature possible. Washing up liquid etc supplied
- Regarding your toilet – this can be serviced on request as usual but we will need you to help us with this so that social distancing can be observed – there is a video on the guest resources page on our website that we will send you a link to
- This protocol is subject to change on new government advice

How the Tiny Homes will differ from usual

- For the time being all bedspreads, throws and most cushions will be removed so you may wish to bring your own – a clean blanket will be supplied
- Bedding (duvets, pillows and linen **IS** supplied)
- Board games etc will also be removed at this time
- Safety info is inside a door of a kitchen cupboard
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Please also read our general Terms and Conditions